INTERVIEW ANSWERS

1. Manageable
2. Straightforward
3. Straightforward
4. Straightforward
5. Straightforward

Visual design:

1. Yes, they are appropriate.
2. Yes, the text is legible and easy to understand on all pages.

Content organisation:

1. Yes, the home page contains basically all the features I would expect, except maybe blood oxygen reading, calories lost and .
2. Yes, they are logical and cohesive.

Onboarding:

1. Due to this being a prototype I couldn’t get an organic experience of the initial set up however for the design everything looked logical and cohesive.

Accessibility:

1. This platform is very inclusive for the average person as it has the generic and essential parts of being a fitness platform, however it may not be good enough for someone who is an extreme fitness fanatic, as it lacks the details or specifics they want.
2. No comment as I couldn’t use it, but it seems like a good concept.
3. Maybe add a voice control setting and more metrics other than steps.

Help and support:

1. Yes and no there is a help section, but it is not the most obvious top find.
2. Yes, I do, but someone of an older generation may struggle to.
3. The instructions were clear and concise.

Overall user experience:

1. Maybe a feature that shows you how to perform the exercises.
2. Yes, I would like it to be an easy way to track your steps and find new workout routines.
3. Yes, I would.
4. Maybe add some more details to the graphs such as labels.

K answers

* Age 19
* Male
* Time taken for observations:12 minutes,57 seconds.

Could you please attempt navigating to the sign up to create an account and register using your personal details?”

* No of clicks- 26 clicks
* Start time -01:29
* End time -02:22
* Time taken 1 min 7 secs

Could you try finding the page where you set up your profile – (so can you try to enter your name and try to set a random weight and height as well as selecting a goal.)

* No of clicks - 12
* Start time- 02:22
* End time - 03:01
* Time taken 1 min 21 secs

Observation- couldn’t locate the profile page but was able to find the goals page, instead of using the profile icon at the bottom dock of the home screen use the “hello james” profile at the top to find the profile then gave up after stumbling on goal page.

Could you try to navigate to the setting page?

* No of clicks - 3
* Start time- 03-01
* End time - 03:12
* Time taken 11 secs

Could you try navigating to the goals section (e.g. step goal and sleep target goals and workout out preferences?)

1 click

10 seconds

**Could you try navigating to where you would customize your display preferences and notifications?**

* No of clicks - 26
* Start time- 03:16
* End time – 04:11
* Time taken 55 secs

Spent a lot of time on the display preferences page, user was trying out the other functionalliteis such as dark mode and light mode. As well as trying to change the font however, the lack of functionality hindered this as they soon realised that not all the buttons on the pages were working.

**Could you try to rearrange the order of the icons on the home page?**

* No of clicks - 9
* Start time- 04:11
* End time – 04:28
* After click- 16
* After click time 04:43
* Time taken 32 secs

Observation - Found the edit icons quickly but noticed that it wasn’t functional. Kept attempting to click the edit icon 16 times after it had been first clicked.

**Could you try finding the page where you can add your preferred sharing social media accounts and navigate back to the home page?**

* No of clicks - 3
* Start time- 04:43
* End time – 05:11
* After click- 4
* After click time 05:22
* Time taken 39 secs

Observation- after finding the page, the user didn’t interact with any of the features.

**Could you try navigating to see your step counter statistics? (we try to see if they go to week month goals)**

* No of clicks - 4
* Start time- 05:22
* End time – 05:44
* Time taken 22 secs

**Can you recall any specific features or metrics displayed on the step counter interface?**

* For days the number of steps, weeks go by the specific day and steps by 1k.

**Can you try navigating to the community forum and view the streak calendar?**

* No of clicks - 11
* Start time- 07:38
* End time – 08;02
* Time taken 24 secs

Observation- was able to find the community page however, mistook the text to speech form on the home page as the community forum. Went into the community page and was able to view the streak calendar however, was not able to locate the community forum.

**Could you try navigating to where you would log a weight in the weight page and view the weight progress?**

* No of clicks – 3 to get to the page and 12 clicks to navigate through the days week and month
* Start time- 08;02
* End time – 08;50
* Time taken 48 secs

Observation

**Can you recall any specific features or metrics displayed on the weight page interface?**

* The weight page had the weight as in Kg and the time scale as well. It also had a daily motivation.

**Could you try to navigate to see your sleep statistics?**

* No of clicks – 3 clicks to find the page
* Start time- 10;04
* End time – 10;47
* Time taken 43 secs

Observation- Took a while to scroll down to find the sleep page initially. Only went to the first page of the sleep page , didn’t navigate through the other portions of the pages such as week and month or check out other functionalities within the pages took their time to read the first page only.

**Could you try finding the page to where you would customise your workout plan and to the settings page?**

* No of clicks - 10
* Start time- 10:47
* End time – 10;59
* Time taken 12 secs

Observation- scrolled easily to the weight page and clicked on the icon button multiple times before realising there was no functionality to edit the workout.

**Can you try navigating to where you would sync the app with a wearable device (Wearable technology is any technology that is designed to be used while worn e.g. smart watch)**

* No of clicks – 5 to reach the page , then 19 clicks after navigating through the page.
* Start time- 10;59
* End time – 11;39
* End time after click 12:16
* Time taken 1 min 17 secs

Observation- went to the settings page at first and then noticed the watch icon, clicked the first time but didn’t work, then clicked again. Went through the settings of the watch page and looked through the customisability of the watch page.

**Could you try finding the page where you would enable text to speech?**

* No of clicks – 4 to reach the page, then 15 clicks navigating to the profile and setting page.
* Start time- 12:16
* End time – 11;44
* Time taken 28 secs

Observation- found the text to speech icon on the top of home page and clicked on it a few times then navigated to profile page and clicked the text to speech icon there also. Then went to setting and display preferences to enable the screen reader.